**ST JOHN’S WAY MEDICAL CENTRE**

**PATIENT PARTICIPATION GROUP**



**PPG Meeting**

**Thursday 26th October 2023**

**1:00 – 2:30pm on Microsoft Teams**

**AGENDA**

**\*** To help meetings go smoothly, please email queries and suggestions in advance to [sjwpatient.group@nhs.net](mailto:sjwpatient.group@nhs.net)

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| 1. **Quorum count and overview of meeting from the Chair**   ***(NB t****he quorum for all general meetings shall be 5 members)* | 1:00pm |
| 1. **Previous minutes**  * Last meeting on 24/08/2023 | 1:05pm |
| 1. **Updates from the practice - JL**  * **Care Navigation** * **Total Triage** | 1:10pm |
| 1. **Follow up - Methods of communications - FT** | 1:20pm |
| 1. **Patient experience with total triage - PPG** | 1:30pm |
| 1. **Anti Knife Crime Charities update - SW** | 1:40pm |
| 1. **Recruitment** | 1:50pm |
| 1. **Tech support for patients who struggle with recent changes - BW** | 2:05pm |
| 1. **Agenda Item - suggestions for next meeting**   *If you want to make suggestions please write these down on the form provided and hand items to Jan at the meeting* | 2:25pm |
| 1. **Dates and Chair for next PPG meetings**   **Next SJW PPG meetings – to be confirmed at the meeting** | ***Meeting ends at 2:30pm*** |