**ST JOHN’S WAY MEDICAL CENTRE**

**PATIENT PARTICIPATION GROUP**

![MC900439612[1]]()

**PPG Meeting**

**Thursday 26th October 2023**

**1:00 – 2:30pm on Microsoft Teams**

**AGENDA**

**\*** To help meetings go smoothly, please email queries and suggestions in advance to sjwpatient.group@nhs.net

|  |  |
| --- | --- |
| 1. **Quorum count and overview of meeting from the Chair**

***(NB t****he quorum for all general meetings shall be 5 members)* | 1:00pm |
| 1. **Previous minutes**
* Last meeting on 24/08/2023
 | 1:05pm |
| 1. **Updates from the practice - JL**
* **Care Navigation**
* **Total Triage**
 | 1:10pm |
| 1. **Follow up - Methods of communications - FT**
 | 1:20pm |
| 1. **Patient experience with total triage - PPG**
 | 1:30pm |
| 1. **Anti Knife Crime Charities update - SW**
 | 1:40pm |
| 1. **Recruitment**
 | 1:50pm |
| 1. **Tech support for patients who struggle with recent changes - BW**
 | 2:05pm |
| 1. **Agenda Item - suggestions for next meeting**

*If you want to make suggestions please write these down on the form provided and hand items to Jan at the meeting* | 2:25pm |
| 1. **Dates and Chair for next PPG meetings**

**Next SJW PPG meetings – to be confirmed at the meeting** | ***Meeting ends at 2:30pm*** |